

RICOH

Ricoh New Zealand Limited

60 Stanley Street, Parnell

PO Box 68-024, Newton

Auckland

Tel: (09) 374 0701

Fax: (09) 368 6001

Web: www.ricoh.co.nz

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SUBJECT: Toner Particle Emissions

To whom it may concern

The findings of a study on particle emissions from office printers carried out by the International Laboratory for Air Quality and Health, Queensland has been the attention of considerable publicity recently. This has resulted in a level of concern from office workers over the potential health risks that may exist through working within the proximity of an office printer.

Five Ricoh machines were included in the study amongst other brands. All but one Ricoh machine was determined as a non-emitter and therefore of no risk to users. The one remaining Ricoh machine that was shown as being an emitter was stated as being a low level emitter. However, another machine of the same model was also reported as being a non-emitter.

The study goes on to say that many factors may affect the particle emissions and that these factors require further study.

Ricoh New Zealand Limited can assure users that there is no known adverse health risks from particle emission associated with installed Ricoh machines that are used in accordance with the operating instructions and with regular servicing by trained technicians. Machines on a full maintenance service contract receive this regular servicing so as to ensure the necessary cleaning and parts replacement (filters) is carried out.

As the industry leader in environmental responsibility and business sustainability Ricoh places significant importance on these issues during the product development process to ensure all machines are both safe for their intended use and have minimal environmental impact both during and at the end of their useful life.

Should you have any further questions or concerns please feel free to contact your Ricoh Account Manager

Yours Sincerely



Micheal Pollok
Managing Director
Ricoh New Zealand