

RICOH

effective business solutions

Case Study

Stopping Violence Services

Digital archiving saves the day!



Manchester Courts building, where Stopping Violence Services had their offices.



Michael Hopkins, Accounts Manager and Paul Shamy, General Manager, Stopping Violence Services.

Find out how Ricoh's digital archiving solution gave a Christchurch organisation one less thing to worry about in the wake of the September 4th earthquake.

When the 7.1 magnitude earthquake unexpectedly struck Christchurch on September 4, Ricoh's digital technology became the 'hero of the day' for one grateful customer.

Stopping Violence Services (SVS), a not-for-profit client of Ricoh, was based in one of the worst-affected streets in the city. Their building on Manchester Street was so badly damaged it was later condemned.

Fortunately for SVS, their Ricoh digital archiving solution meant they had one less thing to worry about. Even though they couldn't get back into their building - they could recover most of their important files and records, because they'd been digitally scanned.

According to SVS General Manager, Paul Shamy, record scanning was a life-saver for the organisation. Almost all of their 15,000-plus files had been scanned to digital format using Ricoh's technology.

"Scanning our files was one of the best things we ever did. I can't emphasise enough the importance of it now..!" says Paul.

Because SVS deals with domestic violence incidents, their records are highly confidential. With the extensive damage to their building and the subsequent demolition, the digitally-held files are far more secure than paper files, which could have potentially blown around the streets.

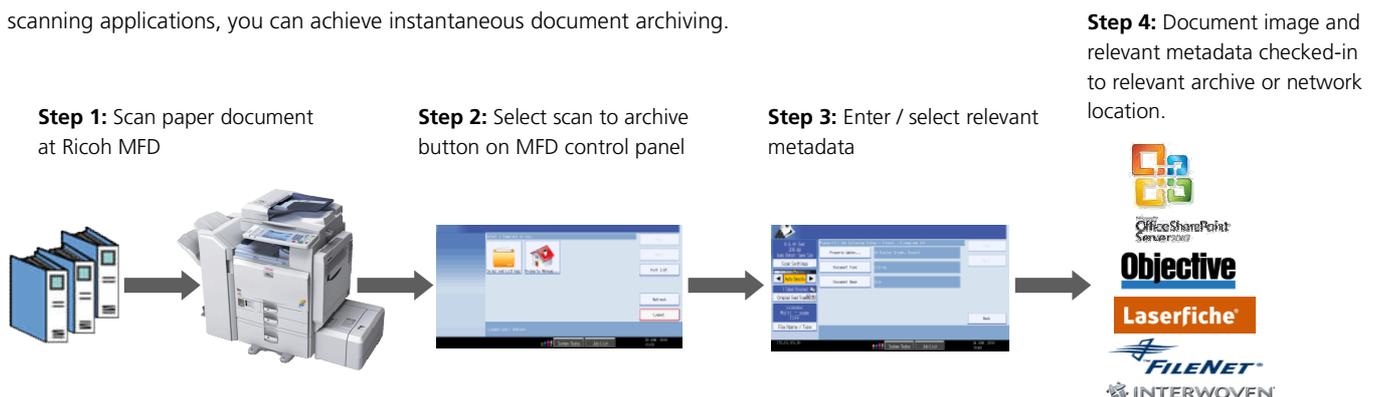
"We would have been in big trouble," explains Paul, "Aside from the confidentiality aspect, we probably wouldn't have been in a position to continue business." Instead, SVS have been able to continue operations in temporary offices. Ricoh has also provided them with temporary equipment and ongoing support.



If you'd like to know more about the benefits of digital archiving for your business, call Ricoh on 0800 2 RICOH (0800 274 264).

Ricoh's digital archiving solution

By combining the power and ease-of-use of Ricoh multifunction devices* integrated with advanced scanning applications, you can achieve instantaneous document archiving.

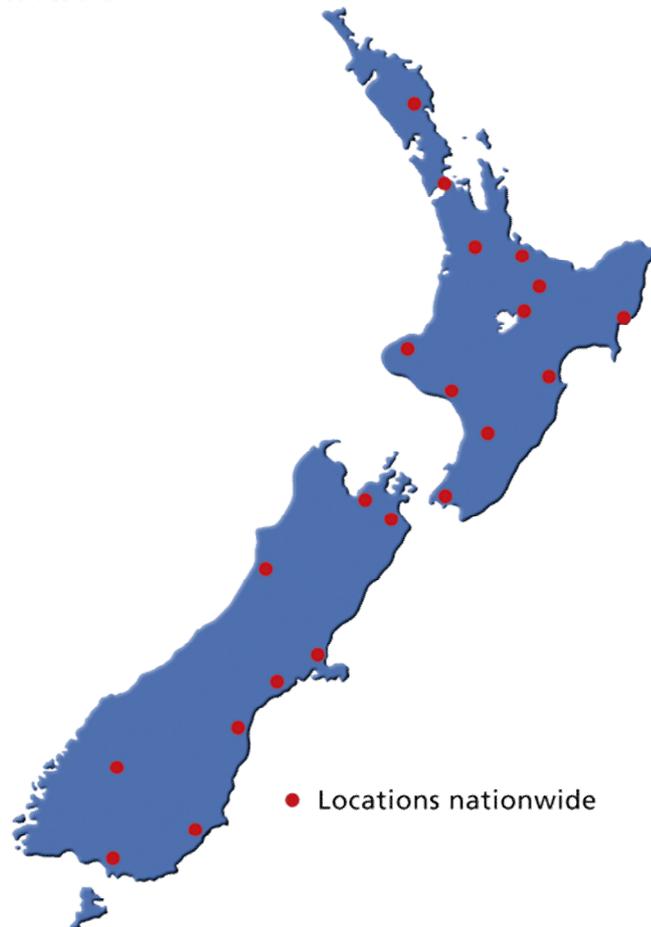


*Multifunctional device (MFD): A single machine that, depending on options selected, acts as your copier, printer, scanner and fax.

Complete national coverage

Ricoh New Zealand's head office is located in Auckland, with a comprehensive national network providing sales, service and support in all areas of the country.

"We are where you are."



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