

# RICOH

effective business solutions

# Case Study

Kindy Cottage Childcare & Education

## Enhancing Early Childhood Learning



Kindy Cottage Childcare and Education Centre.

**Find out how Ricoh's digital colour multifunctional device saved this childcare centre time and money, while enhancing learning tools for the children.**

### Background

Kindy Cottage is a purpose built Early Childhood Centre licensed for 38 children and has a staff of 7, including Centre Managers. The centre had two ink jet printers, a separate fax machine and a couple of document scanners. Printing took a long time to process with the ink Jet printers, especially colour images. As the centre uses a lot of colour in their teaching resources and children's learning portfolios, the two ink jet printers chewed through expensive colour toner cartridges.

### Requirements

Kindy Cottage required a solution that would:

- Improve the print quality of documents and images
- Eliminate the need for multiple machines
- Improve staff productivity
- Cost competitive
- Be reliable.



Ricoh digital colour multifunctional device\*

\*Machine configuration may differ from that shown.

**"The machine is very reliable and we had a rapid response to the one service call out we've had in the last year."**

Phil Rountree, Centre Owner.

### Solution

Ricoh provided a digital colour multifunctional device (MFD\*) to replace the separate ink jet printers, fax machine and document scanners.

### Benefits

- One cost-efficient, reliable colour machine that does everything the centre needs
- Can handle large print jobs when required
- Notebooks and desktop PCs can connect wirelessly for printing
- Greatly improved image colour quality and printing speed
- Easy to use scan to email functionality.

Centre Manager, Kirsty Smee has found the speed of printing has greatly reduced waiting time for staff and the quality of colour images has improved the children's photos and learning stories that go into a child's portfolio for viewing and reading by the children and their parents. "We've only had to replace the toners once or twice since we've had the new machine. It's cost effective and more reliable." says Kirsty.

### Why Ricoh

Centre owner, Phil Rountree, chose Ricoh because of our reputation for high quality customer service and being solution focussed. "Ricoh took the time at the outset to fully understand our needs" explains Phil, "the machine is very reliable and we had a rapid response to the one service call we've had in the last year." When asked how Ricoh could improve our services, Phil exclaimed "Ricoh's services are already a 10 out of 10 for us!"

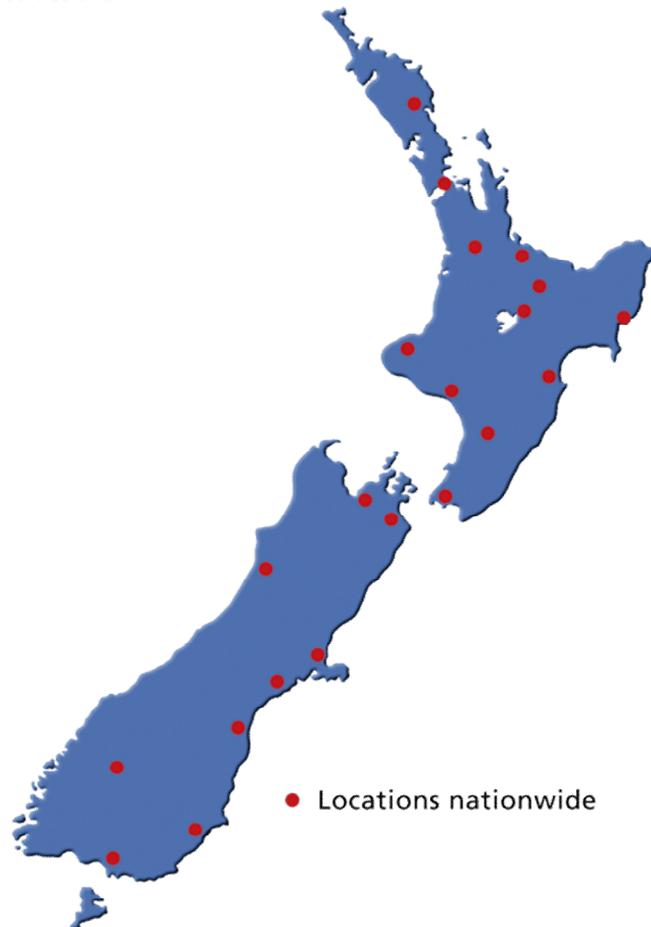
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**"We are where you are."**



## **RICOH**

Ricoh New Zealand Head Office  
60 Stanley Street, Parnell  
PO Box 68024 Newton  
Auckland 1145, New Zealand  
Ph: 09 374 0701 Email: [ricohnz@ricoh.co.nz](mailto:ricohnz@ricoh.co.nz)  
[www.ricoh.co.nz](http://www.ricoh.co.nz)

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